

Guiding Principles

Mission Statement

As a premier provider of receivables management and contact center services, our mission is to create and deliver professional and long-term advantages for clients, employees and all the people we serve.

Effective receivable management is crucial to the profitability of your business. Our goal is to obtain payment in full without jeopardizing your customer relations or your company's reputation. In our approach to collections, Helvey & Associates is directed by these Guiding Principles:

- To affirm that people are important, valuable, and worthy of respect.
- To be ethical, fair, and professional in all conduct and relationships.
- To secure longevity of our business by remaining profitable through growth, diversification, and reinvestment.
- To challenge our employees to achieve their best and compensate them fairly for performance.
- To maintain a diversified base of clients and prospects who operate in a professional and ethical manner.
- To meet client needs by providing a variety of innovative products and services.
- To use resources which provide the most cost-effective, efficient, and reliable service.
- To be known as a premier provider of receivables management and contact center services.



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